

CITY OF VERNON
UTILITIES DEPARTMENT
RULES FOR ELECTRIC SERVICE

Rule No. 17: METER TESTS AND ADJUSTMENT OF BILLS FOR METER ERROR

A. Tests.

1. Prior to Installation. Every Meter will be tested at or prior to the time of installation, and no Meter will be placed in service if found to register more than 1% fast or 1% slow.
2. On Customer Request. A Customer may, on notice of not less than one week, require the City to test the Meter for its service. A charge will be made for such a test, but, this amount will be waived if the Meter is found to register more than 2% fast or 2% slow.

A Customer shall have the right to require the City to conduct the test in its presence or in the presence of its expert or other appointed representative. The results of the test will be furnished to the Customer within a reasonable time after completion of the test.

B. Adjustment of Bills for Meter Error.

1. Fast Meters. When, upon test, any Meter is found to be registering more than 2% fast, the City will refund to the Customer the amount of the overcharge based on corrected Meter readings for the preceding six months, subject to the provisions of paragraph 4 hereof.
2. Slow Meters. When, upon test, any meter is found to be registering more than 2% slow, the City may bill the Customer for the amount of the undercharge based on corrected meter readings for the preceding six months, subject to the provisions of paragraph 4 hereof.
3. Nonregistering Meters. When, upon test, any Meter is found to be nonregistering, the City may bill the Customer for the estimated amount of electricity consumed but not registered for a period of three months, subject to the provisions of paragraph 4 hereof.

Bills for this purpose will be estimated from the Customer's prior use, the Customer's subsequent use correctly Metered, the City's experience with other Customers of the same class, and/or the general characteristics of the Customer's operations.

4. General. When it is found that the error in a Meter is due to causes the date of which can be reliably established, the overcharge or the undercharge will be computed back to but not beyond that date, provided, however, that in no case will a bill for undercharge on domestic service schedules be rendered for a period exceeding three months. When a slow or nonregistering Meter has been caused by an action of the Customer, its agents, employees, or licensees, the above time limitations shall not apply.

C. Replacement of Meters.

1. Any Meter damaged or destroyed by the Customer, its agents, employees, clients, or visitors

shall be replaced by the City at the Customer's expense.

2. Any defective Meter, other than the above, shall be replaced by the City at its expense.