



Vernon Police Department  
Information Bulletin  
**ADVISORY ONLY**  
**NON-EMERGENCY**



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Daniel Calleros, Chief of Police

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Subject: SCAM ALERT

**BEWARE OF IMPOSTERS POSING AS LADWP WORKERS WHO SEEK  
BILL PAYMENT OVER THE PHONE**

The City of Vernon and the Los Angeles Department of Water and Power (LADWP) cautions customers to be aware of impostors posing as utility personnel making service-related telephone calls. These impostors seek to obtain money via a bogus unpaid LADWP balance by asking the customer to go to a nearby convenient store (7-11) and call a specific telephone number back with the customer's financial information, or by demanding that they pay their bill with a pre-paid cash card (**GREEN DOT MONEY PAK**).

City of Vernon Public Works Water and Development Services customers have reported increasing incidents of this scam. The Vernon Police Department is acutely aware of this scheme and on alert regarding this and other fraudulent practices. The City of Vernon Public Works Water and Development Services and LADWP never call customers seeking personal banking information.

To report suspicious activity call LADWP Security Services at (213) 367-3373 or (213) 367-9111, or visit [www.ladwp.com](http://www.ladwp.com) and click Security issue under Contact Us.

If you have been a victim or have questions, call Vernon P.D. Detectives at (323) 587-5171. These crooks have targeted residences and businesses and is not only isolated to the City of Vernon and the Los Angeles Area. Inform your friends, neighbors, family and local eateries about this ongoing scam.

Regards,  
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