



June 16, 2016

SoCalGas Update

We are pleased to provide you a progress report on several of our commitments to the community:

We have completed our commitment to help relocated residents return home.

On February 18, 2016, when the Aliso Canyon gas leak was confirmed by DOGGR to be permanently sealed, SoCalGas committed to return residents to their normal lives. SoCalGas has completed the interior cleaning offered to relocated residents who had been out of their homes, as directed by the Court as part of the end of the relocation program. As of June 15, we have cleaned the homes of eligible residents who timely requested interior home cleaning. In total, **1,700** homes in the Porter Ranch community received the free cleaning. The potential for any additional interior cleaning is the subject of ongoing discussions with the Department of Public Health.

The completion of the interior home cleaning program effectively marks the end of the temporary relocation program, which was initiated as a result of the natural gas leak at our Aliso Canyon Storage Facility.

State and County officials, as well as other scientists, have concluded based on extensive sampling data that the outdoor air and indoor environmental quality of homes in the Porter Ranch community is safe for residents and that the air quality in the area is normal.

We are providing dedicated customer service and other resources to impacted residents.

To date, our team has reviewed and processed nearly 47,000 reimbursements totaling more than \$87 million. Nearly 300 SoCalGas reimbursement processors and community liaisons continue to work to answer inquiries from residents and process reimbursement requests. In addition, our Community Resource Center has now been open for nearly 200 days and has managed more than 34,000 visits.

We have also worked diligently to address community concerns. Since January, we have delivered or installed more than 38,000 air filtration systems in more than 10,500 homes, 60 schools and 160 businesses in neighborhoods near the Aliso Canyon storage facility. We've also cleaned the exteriors of hundreds of homes, community parks, playgrounds, and schools.

We are collaboratively working with other stakeholders to educate customers on actions they can take to conserve energy this summer.

With the limited availability of natural gas from the Aliso Canyon storage facility, there's less natural gas locally to produce electricity, particularly during high-usage periods. This could lead to power outages.

SoCalGas is part of a coalition of Southern California utilities, state agencies and local city governments joining forces to encourage conservation through the Conserve Energy SoCal initiative. This initiative, launching today, will educate residents and businesses about the role natural gas plays in electricity generation and will use interactive and educational programs to encourage the entire Southern California community to come together to reduce natural gas and electricity consumption.

Even though the formerly leaking well was sealed months ago and the last of the relocated residents are returning home, we will continue to deliver on the commitments we made to the community in February. We will provide regular progress reports on the work we are doing to demonstrate the company's dedication to restoring trust and continuing support for the community. We encourage you to visit www.AlisoUpdates.com for our latest news and updates and www.ConserveEnergySoCal.com for updates on energy conservation and energy savings.